

HEAD OFFICE HAIR SUITE - AFTERPAY PAYMENT POLICY –

Afterpay is offered as an **optional payment method** and is not a guaranteed payment option.

1. Availability

- Afterpay is available on **selected services only**
- A **minimum spends of \$200** applies to all Afterpay transactions
- This policy applies to **all Afterpay payment methods, including the Afterpay Card**

2. Exclusions

- Afterpay is **not available** on services totalling under \$200
- Afterpay is **not available** on the following services when they are booked as a stand-alone service (excluding packages over \$200); ladies/ men's/ children's haircuts, blow-wave/ styling services, Discounted Model Packages/ Services, Discounted Apprentice Training model Packages/Services, extension maintenance appointments unless purchased in combination with in store retail products that bring your total transaction to the minimum spend requirement (\$200)
- Afterpay is not available on retail only purchases totalling under \$200
- Transactions cannot be split or combined to meet the minimum spend

3. Pricing & Fees

- Afterpay attracts **significant merchant processing fees** to the salon
- In accordance with Australian Consumer Law, these costs are **reflected in overall service pricing**
- No separate Afterpay surcharge is applied at the time of payment

4. Enforcement

- Afterpay will **not be accepted** where eligibility requirements are not met
- **Failure to adhere to this policy**, including use of the Afterpay Card for ineligible services/products, **may result in Afterpay being removed as a payment option for ALL future appointments, Prepayment in full via Bank Transfer for any future appointments at the time of booking, OR in some instances you will not be permitted to make any further purchases or appointments with Head Office Hair Suite**
- Staff are **not authorised to override** this policy under any circumstances

5. Alternative Payment Methods

- EFTPOS and cash are available for all services
- We accept Gift Vouchers on all services
- Clients may be required to use alternative payment methods or prepay for future appointments at the time of booking where this policy has not been adhered to

6. Management Discretion

- Head Office Hair Suite reserves the right to **limit, refuse or withdraw Afterpay availability** in accordance with this policy and applicable consumer law
- Head Office Hair Suite reserves the right to amend policies, pricing, and procedures at any time without notice.

Consumer Law Notice

This policy is provided in accordance with the **Australian Consumer Law** and **NSW Fair Trading** requirements.

All consumer guarantees under the ACL continue to apply.

Nothing in this policy excludes, restricts or modifies any rights under Australian Consumer Law.